



**TOWN OF BLACKSTONE**  
**WATER AND SEWER COMMISSION**  
 53 Elm Street  
 BLACKSTONE, MASSACHUSETTS 01504

**Your Water and Sewer Bill**  
**Know Your Rights**

The Blackstone Water and Sewer Department does its best to accurately charge you the correct amount for water and sewer use. Town employees read most of the water meters electronically. If you have any concerns about your bill, you should contact the Blackstone Department of Public Works as soon as possible. Your water meter will be reread at the meter in your house. If the customer still disagrees with the amount billed, the customer can request to have the town test the water meter at an independent testing laboratory. If the meter proves to be inaccurate, the town will pay the \$100.00 testing fee and adjust the water bill. If the meter is determined to be accurate, the customer will be required to pay the original bill plus the testing fee. All interest and fees will be waived until the issue is settled.

The sewage for Blackstone residents is treated at the Woonsocket Waste Water Facility, and is based on the number of gallons processed. The Town bases sewer charges on the amount of water consumed by the customer. Residents that use a significant amount of water for irrigation purposes, such as automatic lawn sprinkling systems, in which the water used doesn't go down the sewer, are advised to install a secondary water meter for irrigation purposes. The water measured by the secondary meter won't have a sewer charge. If a customer suffers a break in a water pipe or outside faucet, in which water can be determined not to have gone into the sewer system, the customer may request an abatement from the Water Sewer Commission. The customer will still be responsible for the water consumed, but the Commission will consider a sewer charge abatement for the portion of the water that did not enter the sewer system.

Residents are encouraged to frequently check their faucets and toilets for drips and leaks. A defective toilet flapper can waste thousands of gallons in a month if not repaired.

For further information please contact the Blackstone Water and Sewer Department at 508-883-9331.

**Water costs money... don't waste it!**

A dripping faucet or fixture can waste 3 gallons a day...a total of 1095 gallons a year.

	U.S. Equivalent	Metric Equivalent
Fluid oz.	8 fl. drams (1.804 cu. inches)	29.573 milliliters
Pint	16 fl. oz. (28.875 cu. inches)	0.473 liter
Quart	2 pints (57.75 cu. inches)	0.946 liter
Gallon	4 quarts (231 cu. inches)	3.785 liters

**Waste per quarter at 60 psi water pressure**

Diameter of stream	Gallons	Cubic Feet	Cubic Meters
1/4"	1,181,500	158,000	4,475
3/16"	666,000	89,031	2,521
1/8"	296,000	39,400	1,115
1/16"	74,000	9,850	280

A continuous leak from a hole this size would, over a three month period, waste water in the amounts shown above.